

Limited Warranty Policy



PRINOTH GmbH

1. REFERENCE CHART

Vehicle Model(s)	Coverage Period (Vehicle, OEM implements, OEM tracks)
RAPTOR series and mulching heads	12 months or 1000 hours, whichever comes first

2. PERIOD

PRINOTH warrants every vehicle sold as new, by a PRINOTH office or an Authorized Distributor, for period of (12) months or until the engine electronic control module (ECM) reaches 1000 hours, whichever comes first (exceptions mentioned in paragraph 5 and 6).

3. CONDITIONS FOR WARRANTY APPLICATION

The application of the limited warranty is conditional upon the following:

A. The PRINOTH office or Authorized Distributor must send a copy by email to PRINOTH VM warranty.germany@prinoth.com of the commissioning protocol form filled out at the time of vehicle delivery to the end-user.

NOTE: In instances where there are discrepancies relating to the date of purchase, PRINOTH reserves the right to deny and/or charge back any warranty costs incurred beyond the original warranty period.

B. Provide proof (upon demand) that operational and maintenance guidelines specified in PRINOTH technical publications were and are being followed.

C. Failure repair and/or parts replacement must be performed by a PRINOTH office or an Authorized Distributor, a trained PRINOTH mechanic or a mechanic that **has successfully completed** the most recent PRINOTH service training for the corresponding machine type.

D. User and/or owner are responsible for returning all defective components related to warranty work to their PRINOTH office or Authorized Distributor. In order to receive consideration, the warranty claim and part(s) must be returned within **30 days** from date replacement spare part(s) are shipped from an PRINOTH office or Authorized Distributor or after the occurrence. No parts return will be accepted without a properly filled out return acknowledgment.

4. WHAT PRINOTH WILL DO

PRINOTH will repair or replace, at its discretion, components found to be defective without charge for spare parts and labour through any PRINOTH office or Authorized Distributor. PRINOTH reserves the right to periodically visit end users to evaluate vehicles, the work performed and the usage of OEM spare parts.

5. EXCLUDED FROM WARRANTY

A. Normal wear on all components (such as wiper blades, bulbs etc.).
 B. The excluded parts are: glass, mirrors, windshield, wiper blades, bulbs, sprockets, tires, idler wheels, rollers, pulleys, belts, rotor tools, tool holders, wear plates, liners, endless rubber tracks, fuel, oil and lubricants.

C. Replacement parts and/or accessories that are not genuine PRINOTH spare parts and/or accessories.

D. Damage resulting from the installation of spare parts other than genuine PRINOTH parts.

E. Damage caused by failure to provide proper maintenance as detailed in PRINOTH technical publications.

F. The costs of regular maintenance services including, but not limited to: tune-ups, adjustments, spare parts and lubricants.

G. All optional accessories (as well as damages caused by optional accessories) installed on the vehicle by the customer or a private contractor.

H. Damage resulting from, but not limited to: accidents, water intrusion, fire, misuse, abuse or neglect as stipulated in the vehicle Operating and maintenance manual.

I. Damage resulting from, but not limited to: operation of the vehicle in conditions incompatible with vehicle design as defined in the vehicle Operating and maintenance manual.

J. Damage resulting from a modification to the vehicle not approved in writing by PRINOTH.

K. Damage caused by failure of a specific component mentioned in paragraph 6.

L. Indirect or consequential losses incurred by the vehicle owner including, but not limited to: travel time and mileage required to service a PRINOTH product, transportation, towing or test drive, telephone/cellular calls, as well as telegrams and electronic communications, taxis, rental of substitute vehicle, cost of service visits or any other incidental or consequential damages.

M. Damage or breakdown resulting from the improper or inadequate storage.

N. Vehicle delivery inspections.

6. SPECIFIC COMPONENT WARRANTY

A. The battery is covered by a limited warranty of **3 consecutive months** for spare parts; beginning on the date the vehicle first leaves PRINOTH office or Authorized Distributor facility.

B. The endless rubber tracks and engine are covered by related OEM warranties (applicable to all vehicle models).

7. EXPRESS OR IMPLIED WARRANTIES

THIS WARRANTY IS EXPRESSLY GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATIONS ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT THEY CANNOT BE DISCLAIMED, THE IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE LIFE OF THE EXPRESS WARRANTY. INCIDENTAL AND CONSEQUENTIAL DAMAGES ARE EXCLUDED FROM COVERAGE UNDER THIS WARRANTY.

ONLY AUTHORIZED PRINOTH OFFICERS CAN MAKE AFFIRMATIONS, REPRESENTATIONS AND WARRANTIES OTHER THAN THOSE CONTAINED IN THIS WARRANTY.

PRINOTH RESERVES THE RIGHT TO MODIFY THIS WARRANTY POLICY AT ANY TIME, BEING UNDERSTOOD THAT SUCH MODIFICATION WILL NOT ALTER THE WARRANTY CONDITIONS APPLICABLE TO VEHICLES SOLD WHILE THIS WARRANTY IS IN EFFECT.

OEM = Original Equipment Manufacturer

Vehicle Serial No.: _____

End-user Name: _____

PRINOTH Representative: _____

End-user Signature: _____